

Privacy Notice

This privacy notice discloses the privacy practices for www.renewedhopecounselling.ca. This privacy notice applies solely to information collected by this website.

Information Collection, Use, and Sharing

We are the sole owners of the information collected on this site. We will not sell or rent this information to anyone. We will use your information to respond to you, regarding the reason you contacted us. We will not share your information with any third party outside of our organization. If you have any concern around how your data is used within our business, please contact us at the email or phone number on our website and we will respond promptly.

Security

We take precautions to protect your information. When you submit sensitive information via the website, your information is protected both online and offline.

Wherever we collect sensitive information (such as credit card data), that information is encrypted. While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Bryan Petkau is the only one granted personally identifiable information. The computers/servers in which we store personally identifiable information are kept in a secure environment and are password protected. If you feel that we are not abiding by this privacy policy, you should contact us immediately.

Cookies

We use "cookies" and a "Facebook Pixel" on this site. A cookie is a piece of data stored on a site visitor's hard drive to help us improve your access to our site and identify repeat visitors to our site. For instance, when we use a cookie to identify you, you would not have to log in a password more than once, thereby saving time while on our site. Cookies can also enable us to track and target the interests of our users to enhance the experience on our site. Usage of a cookie is in no way linked to any personally identifiable information on our site. A Facebook Pixel allows us to track visitors to our site and serve advertisements that may be of value to those who have visited.

We use an outside company for booking and credit card processing. This company does not retain, share, store or use personally identifiable information for any secondary purposes.

Links

This website may contain links to other sites. Please be aware that we are not responsible for the content or privacy practices of such other sites. We encourage our users to be aware when they leave our site and to read the privacy statements of any other site that collects personally identifiable information.

Contact:

If you have any questions or concerns about our privacy practices, please contact us via email bryan@renewedhopecounselling.ca and I will contact you promptly.